

Warranty Terms:

Customers are entitled to replacement or free repair service in case of quality defects found in the product within 15 days upon receipt of the product.

Customers are entitled to free repair service from Our for any product proven defective in material or workmanship that results in product failure during normal consumer usage and conditions within the valid warranty period, which is 3 months counting from the date of selling. However, the warranty period varies by product component and country of purchase. Please contact our after-sales service team via xcjhomes@outlook.com for detailed warranty information.

Warranty Exclusions:

Products subjected to unauthorized repair, misuse, collision, neglect, mishandling, soaking, accident, and unauthorized alteration.

Products subjected to improper use or whose labels or security tags have been torn off or altered.

Products whose warranty has expired.

Products damaged due to force majeure, such as fire, flood, lightning, etc.

Warranty Claim Procedure:

If failure or any problem occurs to your product after purchase, you can always contact Our's customer service through email at xcjhomes@outlook.com.

Our reserves the right to reexamine damaged or returned products.

Contact Card:

E-mail: xcjhomes@outlook.com